

Pharmaceutical Products

January 11, 2018

Subject: Market Shortage of Epinephrine Injection USP 1 mg / mL (ampoules)



Dear Customer,

Hospira Healthcare Corporation, a Pfizer Company regrets to inform you of the limited supply on **Epinephrine Injection USP, 1 mg / mL (ampoules)** in the format indicated below due to an elevated risk of market shortage.

In order to manage market coverage more effectively, an allocation strategy has been put in place based on our stock levels at this time. Product will be distributed in limited quantities and on an emergency basis until further notice. **Therefore, we ask customers to please deplete their current inventory, redistribute stock whenever possible and place new orders only when absolutely necessary.**

We are currently in the process of increasing supply to meet market demand and additional quantities of product are expected starting January 22nd through the end of February 2018. We will closely be monitoring the status of this product and adjust the allocation strategy as needed until market shortage is resolved. We will keep customers informed of any changes during this process.

Please refer to the table below for an overview of product availability:

DIN	PRODUCT CODE	DESCRIPTION	FORMAT	UPC / GTIN	ALLOCATION	ESTIMATED RESOLUTION DATE
00721891	07241L01	Epinephrine Injection USP (1 mg/mL)	50 x 1 mL, Ampoule	1882135 7241002	Emergency Use Only	End of February 2018

Please note that during this period **Adrenalin (Epinephrine Injection USP, 1 mg/mL)** is currently available at ERFA Canada 2012 Inc.** in the format indicated below.

Pfizer is unable to make any specific dosage/treatment recommendations for individual patients; clinical judgement based on the medical history and the clinical status of a specific patient should dictate the appropriate actions to be taken. As a courtesy, the alternative supplier information is provided should you wish to contact them in assessing clinical options for your patients. You can contact ERFA Canada 2012 Inc's Customer Service Department by phone at **1-888-922-3133** for additional information. Please note that ordering restrictions **will** apply.

DIN	CODE	PRODUCT NAME	FORMAT	CONTACT
00155357	C32521	Adrenalin (Epinephrine Injection USP, 1 mg/mL)	Vial, 30 mL	1-888-922-3133

**** The alternate supplier information is provided for convenience purposes only.**

We understand and regret any inconvenience that this situation may cause for patients and clinicians. All efforts are being made to minimize the interruption in product supply.

Please note that the status of our **Epinephrine Injection USP, 1 mg / mL** is also reflected in our Product Availability Report (PAR) and updated on a weekly basis as information becomes available.

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Please contact our customer service team if you wish to subscribe to our distribution list for the PAR:
PharmaCustomerCommunications@pfizer.com.

For any inquiries related to our **Epinephrine Injection USP**, please contact;

- **Medical Inquiries:** Please contact Medical Information at 1-800-463-6001.
- **Allocation Inquiries:** Please contact our Allocation Specialist at allocation@pfizer.com.
Alternatively, the allocation desk can be contacted by phone at 1-888-999-8750.
- **General Inquiries:** Please contact our Customer Service Group at 1-800-387-4974.

Sincerely,



Denis Tremblay
Director, Customer Relations
PFIZER CANADA INC.
DT/lm